

Belrose Bowling Club Limited

Member Guidelines

Purpose

Belrose Bowling Club Limited exists to serve its Members, foster community connection, and promote the sport of lawn bowls in a welcoming, inclusive and respectful environment.

These Member Guidelines set clear expectations of behaviour for all Members and support a positive Club culture grounded in respect, fairness and community values.

These Guidelines apply to all Members when:

- On Club premises
- Participating in Club activities or competitions
- Representing the Club externally
- Interacting with staff, volunteers, Members or guests

Our Values and Guiding Principles

The Club is guided by the following principles:

- Respect – treating others with courtesy and dignity
- Community – acting for the benefit of the whole membership
- Fairness – behaving honestly, impartially and consistently
- Safety and Wellbeing – maintaining a safe and inclusive environment
- Responsibility – taking ownership of personal conduct

Expected Standards of Behaviour

Members are expected to:

- Treat others respectfully
- Follow reasonable directions from staff and management
- Raise concerns constructively through appropriate channels
- Use Club facilities as intended
- Act in a manner that reflects positively on the Club

Unacceptable Behaviour

The following behaviours are not acceptable:

- Aggressive, abusive or intimidating conduct
- Angry or confrontational behaviour toward staff or Members
- Issuing directives to staff
- Bullying, harassment or discrimination
- Misuse of Club facilities
- Conduct that undermines staff safety or Club reputation

Use of Club Facilities

Club facilities are shared spaces. Members acknowledge that:

- Facilities are not for private or exclusive use unless approved
- Normal Club activity and ambience will continue
- Staff manage operations under delegated authority

Interaction with Staff and Volunteers

Members must treat staff and volunteers with respect and raise concerns through management. Staff and volunteers are entitled to a safe workplace.

Raising Concerns or Complaints

Members are encouraged to raise concerns respectfully with management. Internal operational records are not generally provided to Members.

Breaches

Where behaviour is inconsistent with these Guidelines, the Club may take proportionate action in accordance with its Constitution and applicable legislation.

Commitment

Belrose Bowling Club Limited commits to applying these Guidelines fairly and consistently.